

Maple Cottage Booking Terms and Conditions

Owner:
Mrs Beverly Keatings
1 Eversley Gardens
Leasgill
Milnthorpe
LA7 7EY

Thank you for choosing to book with Maple Cottage. We look forward to welcoming you. By making this booking you are entering into an agreement with us. Please read our terms and conditions of booking below.

Prices

The price of the accommodation includes electricity, heating, bed linen, towels and cleaning on changeover day. There is an additional charge of £25 for use of the sofa bed and linen.

Dogs

A maximum of 2 well behaved and friendly dogs are permitted by prior arrangement only at the additional cost of £20 per pet/week. For short breaks the charge is £3 per dog/night. They are not to be left unattended in the property or allowed to lie on the furnishings. Dog mess is to be bagged and removed from the grounds. We cannot accept dogs under 6 months old or large breeds.

Children

Sorry, no children under 5 years old for safety reasons.

Smoking and Candles

No smoking within the property. Unless there is a power failure no candles or tealights may be burnt in the property as they are a fire risk.

Payment

Payment is by cheque or bank transfer. We do not take credit cards.

A deposit of 1/3 the rental is required together with a completed booking form to secure a booking. The balance is due no later than 4 weeks prior to the start of the holiday. For bookings within 4 weeks of the start date the full amount is payable on booking. Bookings are held for one week to enable return of the booking form and deposit.

Cancellation and Insurance

By making your booking our agreement is a legal contract. If you cannot take your holiday and the booking cannot be re-let, you are still liable to pay for the booking in full, even if we have not yet received your balance.

If we do succeed in re-letting the booking for the same sum we will refund any money previously paid less an administration fee of £25.

We would recommend that you take out cancellation insurance to cover the cost of the holiday.

Non-availability of Accommodation

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

Arrival

Your accommodation will be available to you from 3.00pm on the day of arrival, unless otherwise arranged. We will not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing your accommodation.

Please ensure you notify us no later than 9.00pm to let us know if you will be arriving late. Failure to do so may result in the property being locked up for the night.

Departure

Please be ready to leave the accommodation by 10.30am on the day of departure, unless otherwise arranged. The property is to be left clean and tidy, in particular the kitchen equipment.

Damages and breakages

Please take care when staying in our property. You are responsible and liable for any breakages or damages which you cause to the grounds of the Eversley Estate, accommodation and its contents. All we ask is that you report any incidents as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant. If this has not been reported there may be an additional charge of £25.

Access to the property

We reserve the right to enter the property at any time but will endeavour to give prior notice.

Failure to Comply

Anyone who has not followed the terms and conditions of booking will be asked to leave without a refund.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our contractors in the course of their work.